## DotAsia Strategic Plan Worksheet 2024.05.15

Core Competency:	Core Values:		
Positioning & Communications / Relationships & Networks / Pioneering Innovations	Asia at Heart	Economically Successful	Community Driven
	<ul> <li>What:</li> <li>Facilitating and building capacity for Internet Governance (IG) participation from APAC</li> <li>Supporting APAC youth (and expanding youth engagement programs) in IG</li> <li>Being and amplifying voice from the APAC community</li> </ul>	<ul> <li>What:</li> <li>Explore grants / sponsorships, etc. to support community projects</li> <li>Better leverage funding (e.g. fellowships, etc.) for DotAsia &amp; NetMission team</li> <li>Identify capable &amp; willing hosts (and collocating events) for APrIGF/YIGF</li> </ul>	<ul> <li>What:</li> <li>Synthesizing and bringing together APAC voices on IG issues</li> <li>Respond to and serve global Internet Governance community needs as they aris and where aligned with DotAsia vision &amp; mission</li> <li>Expansion of APrIGF through community engagement</li> <li>Expansion of AP YIGF through local initiative</li> <li>Expanded engagement based on EII</li> </ul>
Internet Governance & Community Engagement	<ul> <li>Why:</li> <li>Level of APAC representation (voices &amp; issues) at all levels of IG discussion, policy making/shaping forums relatively low</li> <li>DotAsia thrives on enhanced APAC participation in IG, especially at ICANN</li> <li>Youth engagement and development supports sustainable participation from APAC on IG</li> </ul>	<ul> <li>Why:</li> <li>Scale-up of DotAsia community projects</li> <li>Diversify income source (beyond .Asia registrations)</li> <li>Build relationship with grant giving organizations and their grantees</li> </ul>	<ul> <li>Why:</li> <li>To build a stronger voice from APAC</li> <li>DotAsia is a nimble and independent organization trusted by the community (therefore able to flexibly respond to community needs as they arise)</li> <li>APrIGF represents a community driven initiative that DotAsia is in the best position to help grow to build up APAC IG community of imperative importance &amp; opportunity to build relationships with different stakeholders (e.g. gov and industry)</li> </ul>
	<ul> <li>How:</li> <li>Serve as Secretariat for APrIGF and championing the multistakeholder model</li> <li>Expanding APrIGF by collaborating with other IG and ICANN related community activities and events</li> <li>Development of NetMission and related youth Internet governance engagement work</li> <li>Support youth-led opportunities for APAC youth to meaningfully participate, organize and lead IG initiatives</li> <li>Expansion of APIGA alongside partners</li> <li>Participation in local, regional and global IGF and related activities</li> </ul>	<ul> <li>How:</li> <li>Expand sponsorship for NetMission &amp; YIGF</li> <li>Expand sponsorship for APrIGF (including fellowship)</li> <li>Identify grants for IG, EcoInternet Index (EII), Ajitora and related activities</li> <li>Identify grants for spin off activities that can help scale-up DotAsia works</li> <li>Maintain comprehensive SIA reports (https://sia.dot.asia)</li> <li>Social Media engagement utilizing content developed from projects (NetMission, EII, APrIGF, etc.)</li> <li>Proactive outreach for willing APrIGF Hosts and collocated events</li> </ul>	<ul> <li>How:</li> <li>Active participation in IG activities</li> <li>Actively explore collaboration</li> <li>Serve as Secretariat for IGFSA (and previously ICG), DIPCC and others</li> <li>Serve as Secretariat for APrIGF</li> <li>Serve as back-office support for APSIG, APNG and others as need arise</li> <li>Support UASG &amp; other digital inclusion initiatives</li> <li>Innovation in outreach and collocation events for APrIGF</li> <li>Government and industry engagement leveraging EII work</li> </ul>



	Measures of Success
0	<ul> <li>Successful advocacy of DotAsia Positions into expressed community perspectives and documents</li> </ul>
rise k	<ul> <li>Increased participation and collaboration at DotAsia supported community activities – expanded audience, sponsorship and collocated events</li> </ul>
atives	<ul> <li>Enhanced DotAsia Team participation in Internet Governance activities – expanded DotAsia presence and opportunity to present DotAsia works</li> </ul>
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	<ul> <li>What:</li> <li>Enhance brand value of "Asia" (and Asian) as a concept and identity label</li> <li>Align with global Asian community (including Asian Americans, Asian Europeans, Asian Pacific Islanders, etc.)</li> <li>Collaborate and support domain registries and registrars (including ccTLDs and gTLDs) from APAC</li> </ul>	<ul> <li>What:</li> <li>Growing .Asia domain names under management (DUM). Increasing New Creates and renewal numbers</li> <li>Growing usage of .Asia domains</li> <li>Reviewing and strategic organization of base and promotional pricing of .Asia registrations</li> </ul>	<ul> <li>What:</li> <li>Develop community and network with .Asia registrants</li> <li>Collaborate and support .Asia Registrar community</li> <li>Promote usage of .Asia domains by Asia Pacific Internet community (and youth)</li> </ul>	<ul> <li>Year-on-year increase in Domains Under Management (DUM) – increase in registration volume and revenue base for .Asia</li> <li>Increase in Return-on-Investment (ROI) in Registrar collaboration – extend co-market activities with Registrars and improve on effectiveness of market development</li> </ul>
	<ul> <li>Why:</li> <li>"Asia" is integral to .Asia, and we cannot talk about .Asia without talking about Asia</li> <li>".Asia" is a global Asian product, not an Asian global product (i.e. like Sony)Asia is a niche market. However, its usage shouldn't be limited by only those in the region. Asian identity / culture is diverse and beyond borders. We aim to promote Asian diversity and inclusion through .Asia domains.</li> <li>The APAC registrar community is best positioned to support strong organic demand and usage of .Asia domains</li> </ul>	<ul> <li>Why:</li> <li>Foundational income source for DotAsia</li> <li>Usage of .Asia domains promote the DotAsia cause and the brand of "Asia"</li> <li>Active users of .Asia domains create demand for more .Asia registrations (spin off businesses, product/service lines, etc.)</li> </ul>	<ul> <li>Why:</li> <li>Better understand the .Asia customer</li> <li>Promote advocacy, and support .Asia registrants to register more .Asia domains</li> <li>Maintain relationship with .Asia registrars</li> <li>Enhance registrar interest to collaborate on marketing initiatives</li> <li>Engage and integrate with IG and related activities</li> </ul>	campaigns • Development of DotAsia event(s) relevant for the APAC domain market
.Asia Registry	<ul> <li>How:</li> <li>Marketing posts (and general .Asia branding) via registrars and .Asia social media</li> <li>Social media engagement (and collaboration activities) and initiatives (e.g. Asian Pacific Heritage Month)</li> <li>Market events/activities focusing on particular sectors in the APAC market (Customer Personas): <ul> <li>A. Asian Identity</li> <li>B. Asian Expansion</li> <li>C. Local (Travel) Services</li> <li>D. Asian Info (Media)</li> <li>E. Asia Events</li> </ul> </li> <li>Closer collaboration with APAC registrars on promotion and branding programs (e.g. SMEs, startup, cybersecurity, etc.)</li> <li>Price promotions and joint promotion programs targeting Asians and the Asian identity globally (i.e. during Asian History Month, Asian holidays such as the Lunar New Year or Diwali)</li> </ul>	<ul> <li>How:</li> <li>Featuring usage of .Asia domain names in social media (and social media engagement with .Asia registrants)</li> <li>Informational materials on utilization and benefits of SMEs and MSMEs having own .Asia domain name</li> <li>Joint market initiatives with registrars, including on add-on products/services (email, blogging, short URLs, etc.)</li> <li>Social media cross posting and co-marketing campaign with registrars</li> <li>Price promotions</li> <li>Keeping track of secondary market of .Asia domains</li> </ul>	<ul> <li>How:</li> <li>Data analysis on for supporting better community engagement</li> <li>Social media engagement with (and testimonials from) .Asia registrants</li> <li>Explore collaboration and networking opportunities with .Asia registrants</li> <li>Collaborations with registrar (and registry) community to expand domain product offerings and consumer awareness</li> <li>Promotion of .Asia domain usage by Internet community initiatives in Asia Pacific</li> <li>Support youth initiatives utilization of .Asia domains</li> </ul>	





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Other DotAsia Works	<ul> <li>What:</li> <li>Contributing to the socio-technological advancement initiatives from and for APAC</li> <li>Supporting a multicultural and multilingual Internet for APAC</li> <li>Promoting digital inclusion and digital transformation in APAC</li> <li>Promoting a sustainable Internet for APAC and reinforcing DotAsia IG works</li> </ul>	<ul> <li>What:</li> <li>Steadily grow .KiDS into an independent and economically viable project for the children's rights and welfare community</li> <li>Continue to support the Macau government in the secure and stable operations of the .MO ccTLD</li> <li>Continue to reactively support cost recovery based projects (e.g. MSRS.TL, .POST)</li> <li>Continue the successful projects of Namesphere and contain the legal exposure from litigations and disinformation campaigns</li> </ul>	<ul> <li>What:</li> <li>Supporting an upgraded and multilingual Internet (IDN, UA, IPv6, DNSSEC, MANRS, KINDNS, etc.)</li> <li>Support efforts to address DNS Abuse issu (especially to bring global efforts to APAC)</li> <li>Contribute to efforts to raise awareness a capacities to address cybersecurity issues (especially to foster collaboration within APAC)</li> <li>Respond to and serve the global APAC community in general and the Internet community in particular as needs arise</li> <li>Stand ready to support for ccTLDs and Ne gTLDs in APAC</li> </ul>
	<ul> <li>Why:</li> <li>APAC is home to the most languages in the world (the web is still dominated by English content), a multilingual Internet is an Internet for the APAC community</li> <li>Respond to and support IDN and UA needs from the APAC community</li> <li>Better framing IDN and UA work to propel it into government agendas for digital inclusion and digital transformation</li> </ul>	<ul> <li>Why:</li> <li>Contributing knowledge and experience of operating TLD registries while deriving economic benefits from DotAsia's work</li> <li>Build relationships with industry, community and members (to potentially expand opportunities, influence and impact)</li> <li>Enhancing and maintaining team technical and policy capabilities (to remain a reputable provider of registry solutions)</li> <li>Defend against disinformation and publicize commercial viability and community value of Namesphere works</li> </ul>	<ul> <li>Why:</li> <li>Contributing to enhancing the expansion, security and stability of the Internet (with emphasis on the DNS) is conducive to the continued relevance of DotAsia</li> <li>Responding to member and community needs exemplifies DotAsia's community value and commitment</li> <li>DotAsia is best positioned to be the bridge between local, regional and global efforts</li> <li>Collaboration creates trust and growth in the APAC community</li> <li>Reinforcing DotAsia's IG work</li> <li>Defend against disinformation against DotAsia and its engagement in Namesphere</li> </ul>
	<ul> <li>How:</li> <li>Support initiatives that advance socio- technological developments from and for APAC</li> <li>Participation and advocacy for IDN &amp; UA</li> <li>Participation and advocacy for a sustainable Internet, including the SDGs</li> </ul>	<ul> <li>How:</li> <li>Leverage .Asia works and relationships with registrars and providers</li> <li>Continue to support the Macau government and the local Internet community in Macau in relation to the .MO ccTLD operations</li> <li>Better inform the community of and feature DotAsia's work and achievements in support of other TLDs (including .KiDS, .MO, .POST, etc.) and other related works</li> <li>Progress into mediation, resolution and settlement of lawsuits</li> </ul>	<ul> <li>How:</li> <li>Collaboration with community organization to promote upgraded Internet protocols at well as awareness</li> <li>Explore expansion of work with cybersecurity community, e.g. SANOG, APNIC and APCERT</li> <li>Bring together collaboration among the community, regionally or globally to supper Internet development works</li> <li>Make clear DotAsia's support for ccTLDs at new gTLD applicants from APAC</li> </ul>



	Measures of Success
l sues C) and	<ul> <li>Better featuring of DotAsia works to reinforce .Asia branding (increased communication output, e.g. social media posts, reports, presentations, etc., driving awareness of .Asia and DotAsia works)</li> <li>Improved reporting of explorations and collaborations with APAC community organizations and activities</li> </ul>
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DotAsia Organisation & Governance	<ul> <li>What:</li> <li>Foster constructive participation from DotAsia Members in the achievement of DotAsia's vision and mission for a collaborative APAC community</li> <li>Support Board and AC members in being ambassadors of DotAsia</li> <li>Why:</li> </ul>	<ul> <li>What:</li> <li>Fully integrate the market development of the .Asia gTLD as a symbol of DotAsia's work and organizational reputation</li> <li>Enhance utilization and reporting of SCP (<u>https://scp.dot.asia</u>) activities and funds</li> <li>Establish risk management as well as contingency and business/organizational continuity plans</li> <li>Why:</li> </ul>	<ul> <li>What:</li> <li>Amendment and implementation of an updated DotAsia Articles of Association to enhance institutional governance, stability and continuity</li> <li>Better involve and inform DotAsia members in the development of DotAsia's works as well as accountability commitments to DotAsia and the wider APAC community</li> <li>Why:</li> </ul>	<ul> <li>Evolve DotAsia Member engagement</li> <li>Successful implementation of an updated DotAsia Articles of Association</li> <li>Delivery of risk management and business continuity plans – improved internal controls and delegation of authority</li> </ul>
	<ul> <li>Nurture the strength of DotAsia's governance bodies and structures</li> <li>Develop sense of identity and affinity to DotAsia and the global APAC community among Board, AC, and members of other governance bodies</li> </ul>	<ul> <li>Consolidate strategic focus of DotAsia in all aspects of DotAsia works in alignment with Strategic Plan</li> <li>Reinforce market development activities with community contributions</li> <li>Reinforce DotAsia's support for the open, interoperable Internet and a global multistakeholder governance model</li> </ul>	<ul> <li>Better protect DotAsia's ability to deliver on its community commitments</li> <li>Ensure DotAsia Board Directors do not have an inherent and unmanageable conflict of interest, as well as to attract competent and constructive governance leaders to DotAsia</li> <li>Better serve, inform, support and be responsive to the APAC community</li> </ul>	
	<ul> <li>How:</li> <li>Explore joint statements and commitments with DotAsia and APAC community in response to current &amp; geopolitical affairs</li> <li>Develop shared position among DotAsia representatives and governance bodies (shared talking points on Internet governance issues)</li> </ul>	<ul> <li>How:</li> <li>Combine market, community engagement and governance body development plans</li> <li>Better feature and follow up with community activities, including SCP, and develop continuing relationship with participants and grantees</li> <li>Develop banking contingency plans</li> <li>Develop business/organizational continuity plans</li> </ul>	<ul> <li>How:</li> <li>Develop communications plan to explain motivations, benefits and rationale for governance adjustments and actions</li> <li>Continued and expanded engagement with current Members and outreach to potential members</li> <li>Enhancement of quarterly newsletter and correspondences to Members</li> </ul>	
Measures of Success	<ul> <li>Increase in youth leadership in the IG ecosystem from APAC</li> <li>Enhanced relationship with APAC government representatives (through IDN/UA, EII, .Asia, etc.)</li> <li>Expanded engagement with APAC stakeholders and prominent Asian entities</li> </ul>	<ul> <li>Expansion of grants/sponsorship supporting DotAsia works</li> <li>Return to financial surplus (upon resolution of lawsuits) and restructure baseline operational expenses</li> </ul>	<ul> <li>Continued collaboration with and trust of community in DotAsia works</li> <li>Scaling up of DotAsia community projects and contributions</li> </ul>	<ul> <li>Overarching Priorities</li> <li>Expanding revenue base by sparking growth in .Asia</li> <li>In creased effectiveness of financial resources (higher % allocable to community contributions)</li> <li>Resolving the future of Namesphere</li> <li>Enhancing voice to support the global multistakeholder Internet governance ecosystems through APrIGF and presence at IGF</li> <li>Strengthening organizational governance to protect against capture</li> </ul>
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